

ST	METRIC_MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	ST. DEV	Z SCORE
NH	1-Mar-14	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.13	NA	992	NA	3,100.00	3.13	0.00	
NH	1-Mar-14	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	3.06	NA	1503	NA	4,604.00	3.06	0.00	
NH	1-Mar-14	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	1.00	NA	1	NA	1.00	1.00	0.00	
NH	1-Mar-14	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	8.66	NA	259	NA	2,244.00	8.66	0.00	
NH	1-Mar-14	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	7.84	NA	283	NA	2,218.00	7.84	0.00	
NH	1-Mar-14	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability & Reservation	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability & Reservation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability & Reservation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	17.06	NA	34	NA	580.00	17.06	0.00	
NH	1-Mar-14	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.50	NA	2	NA	7.00	3.50	0.00	
NH	1-Mar-14	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	5.92	NA	345	NA	2,043.00	5.92	0.00	
NH	1-Mar-14	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.81	NA	359	NA	1,008.00	2.81	0.00	
NH	1-Mar-14	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	2.54	NA	885	NA	2,252.00	2.54	0.00	
NH	1-Mar-14	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	3.18	NA	902	NA	2,868.00	3.18	0.00	
NH	1-Mar-14	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	28080	NA	28,080.00	100.00	0.00	
NH	1-Mar-14	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding Interface	>=99.5%	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre-Production	>=99.5%	NA	100.00	NA	28080	NA	28,080.00	100.00	0.00	
NH	1-Mar-14	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	100.00	NA	16560	NA	16,560.00	100.00	0.00	
NH	1-Mar-14	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding Interface	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS) / Pre-Production	No Standard	NA	100.00	NA	16560	NA	16,560.00	100.00	0.00	
NH	1-Mar-14	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds	NA	99.18	NA	1578	NA	1,565.00	99.18	0.00	
NH	1-Mar-14	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	96.61	NA	3454	NA	3,337.00	96.61	0.00	
NH	1-Mar-14	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - Regular	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 3 - Industry	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Industry	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emergent	95%	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - Regular	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Emergent	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Regular	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Industry	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Industry	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emergent	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-Mar-14	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transaction	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	11	NA	11.00	100.00	0.00	

ST	METRIC_MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	ST. DEV	Z SCORE
NH	1-Mar-14	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	100.00	NA	8	NA	8.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	95.29	NA	85	NA	81.00	95.29	0.00	
NH	1-Mar-14	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	97.78	NA	270	NA	264.00	97.78	0.00	
NH	1-Mar-14	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	Resale Specials DS0	95% within 48 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	Resale Specials DS1	95% within 48 Hours	NA	100.00	NA	4	NA	4.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	Resale Specials DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	Resale Specials (Non DS0, Non DS1 & DS3)	95% within 48 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	93.88	NA	49	NA	46.00	93.88	0.00	
NH	1-Mar-14	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	85.00	NA	20	NA	17.00	85.00	0.00	
NH	1-Mar-14	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	UNE POTS Platform	95% Within 24 Hours	NA	92.20	NA	141	NA	130.00	92.20	0.00	
NH	1-Mar-14	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	98.91	NA	826	NA	817.00	98.91	0.00	
NH	1-Mar-14	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	UNE 2-Wire xDSL - Line Sharing & Line	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Thru)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	95.50	NA	111	NA	106.00	95.50	0.00	
NH	1-Mar-14	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	Resale Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	Resale Specials DS1	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	Resale Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	Resale Specials (Non DS0, Non DS1 & DS3)	95% within five business days	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	UNE Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-3211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	UNE Specials DS1	95% within five business days	NA	100.00	NA	8	NA	8.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-3213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	UNE Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-3214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	UNE Specials (Non DS0, Non DS1 & Non DS3)	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-3331	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-3341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-thru)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS0, Non DS1 & Non DS3)	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (<= 192.168.1.1)	95% on time 10 Business Days	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (> 192.168.1.1)	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	95% on time 10 Business Days	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (<= 192.168.1.1)	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (> 192.168.1.1)	Negotiated Process	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	100.00	NA	7	NA	7.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow Thru)	Resale Specials	95% within 48 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow Thru)	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow Thru)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow Thru)	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	31	NA	31.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow Thru)	UNE Specials	95% within 48 Hours	NA	100.00	NA	33	NA	33.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow Thru)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	100.00	NA	42	NA	42.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow Thru)	UNE 2-Wire xDSL - Line Sharing & Line	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow Thru)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow Thru)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-thru)	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-thru)	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-thru)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-thru)	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	

ST	METRIC_MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	ST. DEV	Z SCORE
NH	1-Mar-14	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS1	95% within five (5) business days	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials (Non DS0 Non DS1 & N	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 192	95% on time less than or equal to seven (7) business	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> 192	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	7.06	NA	170	NA	12.00	7.06	0.00	
NH	1-Mar-14	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	5.92	NA	693	NA	41.00	5.92	0.00	
NH	1-Mar-14	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combined (EDI)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	0.25% of PONs that received neither a PCN nor a BC	NA	0.29	NA	1356	NA	4.00	0.29	0.00	
NH	1-Mar-14	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business D	Resale & UNE combined (EDI)	95% of PCNs sent within one (1) business day	NA	98.01	NA	502	NA	492.00	98.01	0.00	
NH	1-Mar-14	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	95.50%	NA	96.62	NA	1359	NA	1,313.00	96.62	0.00	
NH	1-Mar-14	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	71.26	NA	87	NA	62.00	71.26	0.00	
NH	1-Mar-14	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	93.20	NA	250	NA	233.00	93.20	0.00	
NH	1-Mar-14	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	92.77	NA	940	NA	872.00	92.77	0.00	
NH	1-Mar-14	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	62.76	NA	239	NA	150.00	62.76	0.00	
NH	1-Mar-14	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	100.00	NA	8	NA	8.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	96.40	NA	111	NA	107.00	96.40	0.00	
NH	1-Mar-14	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	93.91	NA	608	NA	571.00	93.91	0.00	
NH	1-Mar-14	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	83.19	NA	113	NA	94.00	83.19	0.00	
NH	1-Mar-14	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loop/Complex/LNP (c	95% Orders without FairPoint Errors	NA	99.02	NA	102	NA	101.00	99.02	0.00	
NH	1-Mar-14	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint e	NA	0.00	NA	27	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint e	NA	4.00	NA	50	NA	2.00	4.00	0.00	
NH	1-Mar-14	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE Loop/Complex/LNP	not more than 5% of LSRCs resent due to FairPoint e	NA	2.65	NA	189	NA	5.00	2.65	0.00	
NH	1-Mar-14	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings (combined Stand-	95% orders without Verizon errors	NA	88.55	NA	131	NA	116.00	88.55	0.00	
NH	1-Mar-14	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	NA	96.55	NA	87	NA	84.00	96.55	0.00	
NH	1-Mar-14	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	NA	97.92	NA	240	NA	235.00	97.92	0.00	
NH	1-Mar-14	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%	NA	98.56	NA	1386	NA	1,366.00	98.56	0.00	
NH	1-Mar-14	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	97.43	NA	1594	NA	1,553.00	97.43	0.00	
NH	1-Mar-14	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	76.92	NA	13	NA	10.00	76.92	0.00	
NH	1-Mar-14	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	99%	NA	78.92	NA	2002	NA	1,580.00	78.92	0.00	
NH	1-Mar-14	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	99% resolved within ten (10) business days	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combined	95% in two (2) Calendar Days	NA	100.00	NA	154	NA	154.00	100.00	0.00	
NH	1-Mar-14	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job Hot Cut	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with FP Retail	1.37	3.55	779	20	1071	71.00	2.18	0.00	-3.29
NH	1-Mar-14	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	1.15	1.00	2811	1	3245	1.00	-0.15	0.00	
NH	1-Mar-14	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	0.50	NA	2	NA	1	NA	-0.50	0.00	
NH	1-Mar-14	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	1.20	2.52	3590	112	4316	282.00	1.32	0.00	5.00
NH	1-Mar-14	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	0.50	7.06	2	17	1	120.00	6.56	0.00	
NH	1-Mar-14	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	7.28	NA	18	NA	131.00	7.28	0.00	
NH	1-Mar-14	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	7.33	NA	3	NA	22	NA	-7.33	0.00	
NH	1-Mar-14	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	7.33	NA	3	NA	22	NA	-7.33	0.00	
NH	1-Mar-14	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	6.27	NA	45	NA	282.00	6.27	0.00	
NH	1-Mar-14	AGGR	PR-1-02-3343	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-02-3345	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-03-2110	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Business	Parity with FP Retail	4.14	3.75	175	4	724	15.00	-0.39	0.00	
NH	1-Mar-14	AGGR	PR-1-03-2120	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Residence	Parity with FP Retail	3.93	NA	229	NA	900	NA	-3.93	0.00	

ST	METRIC_MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	ST. DEV	Z SCORE
NH	1-Mar-14	AGGR	PR-1-03-3112	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Loop	Parity with FP Retail	4.02	5.13	404	23	1624	118.00	1.11	0.00	-2.07
NH	1-Mar-14	AGGR	PR-1-03-3140	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Platform	Parity With FP Retail	4.02	7.56	404	9	1624	68.00	3.54	0.00	-3.19
NH	1-Mar-14	AGGR	PR-1-04-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with FP Retail	3.17	2.00	6	1	19	2.00	-1.17	0.00	
NH	1-Mar-14	AGGR	PR-1-04-3112	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with FP Retail	3.17	NA	6	NA	19	NA	-3.17	0.00	
NH	1-Mar-14	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	3.17	1.00	6	1	19	1.00	-2.17	0.00	
NH	1-Mar-14	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with FP Retail	NA	4.00	NA	1	NA	4.00	4.00	0.00	
NH	1-Mar-14	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with FP Retail	NA	6.00	NA	1	NA	6.00	6.00	0.00	
NH	1-Mar-14	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity With FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0	Resale DS0	Parity with FP Retail	7.25	NA	4	NA	29	NA	-7.25	0.00	
NH	1-Mar-14	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0	UNE DS0	Parity with FP Retail	7.25	NA	4	NA	29	NA	-7.25	0.00	
NH	1-Mar-14	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1	Resale DS1	Parity with FP Retail	10.19	NA	136	NA	1386	NA	-10.19	0.00	
NH	1-Mar-14	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1	UNE DS1	Parity with FP Retail	10.19	14.45	136	44	1386	636.00	4.26	0.00	5.00
NH	1-Mar-14	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3	Resale DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3	UNE DS3	Parity with FP Retail	NA	3.00	NA	1	NA	3.00	3.00	0.00	
NH	1-Mar-14	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) <= 192	Parity with FP Retail	10.71	18.67	7	3	75	56.00	7.95	0.00	
NH	1-Mar-14	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) > 192	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale Specials	Parity with FP Retail	5.19	4.00	156	2	810	8.00	-1.19	0.00	
NH	1-Mar-14	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE Specials	Parity with FP Retail	5.19	7.83	156	120	810	940.00	2.64	0.00	5.00
NH	1-Mar-14	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Batch Hot Cut (all lir	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic Hot Cut (21 lir	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Parity with FP Retail	85.92	66.67	1840	3	1581	2.00	-19.26	0.00	
NH	1-Mar-14	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Parity with FP Retail	85.92	40.00	1840	5	1581	2.00	-45.92	0.00	
NH	1-Mar-14	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	21.53	33.33	367	3	79	1.00	11.81	0.00	
NH	1-Mar-14	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	21.53	0.00	367	18	79	0.00	-21.53	0.00	-5.00
NH	1-Mar-14	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	21.53	0.00	367	7	79	0.00	-21.53	0.00	-5.00
NH	1-Mar-14	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loops (1-10 lines)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	83.92	100.00	367	3	308	3.00	16.08	0.00	
NH	1-Mar-14	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	83.92	72.22	367	18	308	13.00	-11.70	0.00	-1.55
NH	1-Mar-14	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	83.92	28.57	367	7	308	2.00	-55.35	0.00	-3.66
NH	1-Mar-14	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-Mar-14	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%	NA	100.00	NA	34	NA	34.00	100.00	0.00	
NH	1-Mar-14	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic Hot Cut (11 to 19	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (1-10	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (6-10	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (1-10	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (6-10	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Parity with FP Retail	16.67	NA	6	NA	1	NA	-16.67	0.00	
NH	1-Mar-14	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	6.57	NA	137	NA	9	NA	-6.57	0.00	
NH	1-Mar-14	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (Non DS0, Non DS1 & Non DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	16.67	NA	6	NA	1	NA	-16.67	0.00	
NH	1-Mar-14	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	6.57	2.04	137	98	9	2.00	-4.53	0.00	1.33
NH	1-Mar-14	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS0, Non DS1 & Non DS3)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	6.57	NA	137	NA	9	NA	-6.57	0.00	
NH	1-Mar-14	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	1.41	1.00	83	2	117	2.00	-0.41	1.13	

ST	METRIC_MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	ST. DEV	Z SCORE
NH	1-Mar-14	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	3.50	NA	10	NA	35	NA	-3.50	3.14	
NH	1-Mar-14	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital Services	Parity with FP Retail	1.00	NA	1	NA	1	NA	-1.00	0.00	
NH	1-Mar-14	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	1.41	2.00	83	1	117	2.00	0.59	1.13	
NH	1-Mar-14	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	3.50	1.00	10	2	35	2.00	-2.50	3.14	
NH	1-Mar-14	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Services	Parity with FP Retail	1.00	NA	1	NA	1	NA	-1.00	0.00	
NH	1-Mar-14	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	2.00	NA	1	NA	2	NA	-2.00	0.00	
NH	1-Mar-14	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	3.67	NA	9	NA	33	NA	-3.67	3.28	
NH	1-Mar-14	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks (CLEC)	None: Analysis Only	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	0.00	NA	21	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	3.62	NA	138	NA	5.00	3.62	0.00	
NH	1-Mar-14	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	0.00	NA	101	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	58	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunks (CLEC)	No Standard	NA	33.33	NA	3	NA	1.00	33.33	0.00	
NH	1-Mar-14	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	7.52	11.11	412	9	31	1.00	3.59	0.00	-1.06
NH	1-Mar-14	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	33.33	NA	3	NA	1	NA	-33.33	0.00	
NH	1-Mar-14	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	7.52	0.00	412	24	31	0.00	-7.52	0.00	0.99
NH	1-Mar-14	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	7.52	9.09	412	11	31	1.00	1.57	0.00	-0.85
NH	1-Mar-14	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	33.33	NA	3	NA	1	NA	-33.33	0.00	
NH	1-Mar-14	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	1.49	8.33	3481	12	52	1.00	6.84	0.00	-2.21
NH	1-Mar-14	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	1.82	0.00	1869	4	34	0.00	-1.82	0.00	
NH	1-Mar-14	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	1.49	0.00	3481	98	52	0.00	-1.49	0.00	0.73
NH	1-Mar-14	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	2	1	0	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	97.43	NA	622	NA	606.00	97.43	0.00	
NH	1-Mar-14	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmatic	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmatic	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmatic	UNE Specials	No Standard	NA	0.00	NA	101	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmatic	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmatic	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	58	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time	NA	100.00	NA	58	NA	58.00	100.00	0.00	
NH	1-Mar-14	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	95% on time	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Mar-14	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	0.73	0.00	412	9	3	0.00	-0.73	0.00	1.53
NH	1-Mar-14	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	3.66	NA	82	NA	3	NA	-3.66	0.00	
NH	1-Mar-14	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	0.73	0.00	412	25	3	0.00	-0.73	0.00	0.98
NH	1-Mar-14	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	0.73	9.09	412	11	3	1.00	8.36	0.00	-2.69
NH	1-Mar-14	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	3.66	0.00	82	28	3	0.00	-3.66	0.00	0.23
NH	1-Mar-14	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	2.23	0.00	1523	44	34	0.00	-2.23	0.00	0.32
NH	1-Mar-14	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Parity with FP Retail	0.00	0.00	6	3	0	0.00	0.00	0.00	

ST	METRIC_MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	ST. DEV	Z SCORE
NH	1-Mar-14	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.00	0.00	412	9	0	0.00	0.00	0.00	5.00
NH	1-Mar-14	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	0.00	NA	82	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.00	0.00	412	25	0	0.00	0.00	0.00	5.00
NH	1-Mar-14	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.00	0.00	412	11	0	0.00	0.00	0.00	5.00
NH	1-Mar-14	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with FP Retail	0.00	0.00	82	28	0	0.00	0.00	0.00	5.00
NH	1-Mar-14	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	0.13	0.00	1523	44	2	0.00	-0.13	0.00	1.59
NH	1-Mar-14	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	0.00	0.00	6	3	0	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	0.00	0.00	6	3	0	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Faciliti	UNE POTS Loop	No Standard	NA	0.00	NA	30	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Faciliti	UNE Specials	No Standard	NA	0.00	NA	102	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Faciliti	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	17	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Faciliti	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	60	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	Parity with FP Retail for Found Troubles	2.88	0.00	2881	28	83	0.00	-2.88	0.00	0.14
NH	1-Mar-14	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	6.84	NA	117	NA	8	NA	-6.84	0.00	
NH	1-Mar-14	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail for Found Troubles	12.50	NA	8	NA	1	NA	-12.50	0.00	
NH	1-Mar-14	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Parity with FP Retail for Found Troubles	9.14	6.56	547	61	50	4.00	-2.58	0.00	0.39
NH	1-Mar-14	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity With FP Retail For Found Troubles	2.88	1.69	2881	59	83	1.00	-1.19	0.00	0.02
NH	1-Mar-14	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity with FP Retail for Found Troubles	6.84	8.89	117	45	8	4.00	2.05	0.00	-0.80
NH	1-Mar-14	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Services	Parity with FP Retail for Found Troubles	9.51	NA	547	NA	52	NA	-9.51	0.00	
NH	1-Mar-14	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail for Found Troubles	9.51	7.14	547	70	52	5.00	-2.36	0.00	0.38
NH	1-Mar-14	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail for Found Troubles	0.00	0.00	11	6	0	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line size)	2%	NA	1.74	NA	115	NA	2.00	1.74	0.00	
NH	1-Mar-14	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job Hot Cut (all line	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot Cut (all line size)	2%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	NA	0.00	NA	28	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	0.00	NA	61	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	10.17	NA	59	NA	6.00	10.17	0.00	
NH	1-Mar-14	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	0.00	6.67	96	45	0	3.00	6.67	0.00	
NH	1-Mar-14	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Loops	No Standard	NA	10.00	NA	70	NA	7.00	10.00	0.00	
NH	1-Mar-14	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunks (CLEC)	No Standard	NA	0.00	NA	6	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	2.13	14.29	3893	21	83	3.00	12.15	0.00	-3.10
NH	1-Mar-14	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	11.19	NA	143	NA	16	NA	-11.19	0.00	
NH	1-Mar-14	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	80.00	NA	5	NA	4	NA	-80.00	0.00	
NH	1-Mar-14	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	2.13	11.59	3893	138	83	16.00	9.46	0.00	-5.00
NH	1-Mar-14	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	11.19	0.99	143	101	16	1.00	-10.20	0.00	3.07
NH	1-Mar-14	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	80.00	0.00	5	1	4	0.00	-80.00	0.00	
NH	1-Mar-14	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	33.33	0.00	6	58	2	0.00	-33.33	0.00	2.44
NH	1-Mar-14	AGGR	PR-8-01-3343	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	10.22	0.00	137	0	14	1.00	-10.22	0.00	
NH	1-Mar-14	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	0.00	33.33	6	3	0	1.00	33.33	0.00	
NH	1-Mar-14	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	1.98	14.29	3893	21	77	3.00	12.31	0.00	-3.18
NH	1-Mar-14	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	10.49	NA	143	NA	15	NA	-10.49	0.00	
NH	1-Mar-14	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	80.00	NA	5	NA	4	NA	-80.00	0.00	

ST	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	ST. DEV	Z SCORE
NH	1-Mar-14	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	1.98	10.87	3893	138	77	15.00	8.89	0.00	-5.00
NH	1-Mar-14	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	10.49	0.99	143	101	15	1.00	-9.50	0.00	2.91
NH	1-Mar-14	AGGR	PR-8-02-3341	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	80.00	0.00	5	1	4	0.00	-80.00	0.00	2.44
NH	1-Mar-14	AGGR	PR-8-02-3342	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	33.33	0.00	6	58	2	0.00	-33.33	0.00	
NH	1-Mar-14	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	9.49	0.00	137	0	13	1.00	-9.49	0.00	
NH	1-Mar-14	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	0.00	33.33	6	3	0	1.00	33.33	0.00	
NH	1-Mar-14	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line size)	95% Completed Within Window	NA	100.00	NA	22	NA	22.00	100.00	0.00	
NH	1-Mar-14	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job Hot Cut (all line	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch Hot Cut Loop (all lin	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch Hot Cut	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Cut Total	Parity with FairPoint Retail	17.17	22.32	101	2	1734	44.63	5.15	0.00	
NH	1-Mar-14	AGGR	MR-1-01-6050	Entire State	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.85	8.47	8489	1897	7258	16,060.00	7.61	0.00	5.00
NH	1-Mar-14	AGGR	MR-1-02-6050	Entire State	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.29	35.11	43642	19	12799	667.00	34.81	0.00	5.00
NH	1-Mar-14	AGGR	MR-1-03-6050	Entire State	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.68	32.52	1986	139	1351	4,520.00	31.84	0.00	5.00
NH	1-Mar-14	AGGR	MR-1-04-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.59	40.18	442	11	262	442.00	39.59	0.00	5.00
NH	1-Mar-14	AGGR	MR-1-05-6050	Entire State	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-06-6050	Entire State	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	47.81	NA	360	NA	17,210.00	47.81	0.00	
NH	1-Mar-14	AGGR	MR-1-07-6060	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	EBTA	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-07-6095	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	TAXI	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-08-6060	Entire State	% On-Time - Create Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-08-6095	Entire State	% On-Time - Create Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-10-6060	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-11-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-12-6060	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.58	0.29	32270	345	188	1.00	-0.29	0.00	0.24
NH	1-Mar-14	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.58	0.96	32270	3436	188	33.00	0.38	0.00	-2.63
NH	1-Mar-14	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	0.00	0.00	15	821	0	0.00	0.00	0.00	5.00
NH	1-Mar-14	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	0.73	0.21	203919	4675	1488	10.00	-0.52	0.00	4.68
NH	1-Mar-14	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	1848	230	0	0.00	0.00	0.00	5.00
NH	1-Mar-14	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	0.73	0.39	203919	18051	1488	70.00	-0.34	0.00	5.00
NH	1-Mar-14	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity With FairPoint Retail	0.73	0.25	203919	19455	1488	49.00	-0.48	0.00	5.00
NH	1-Mar-14	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.73	0.00	204192	86	1488	0.00	-0.73	0.00	0.08
NH	1-Mar-14	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.70	0.45	202869	3356	1412	15.00	-0.25	0.00	1.69
NH	1-Mar-14	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.13	0.02	203919	4675	260	1.00	-0.11	0.00	2.08
NH	1-Mar-14	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.16	0.00	1848	230	3	0.00	-0.16	0.00	0.53
NH	1-Mar-14	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.03	0.02	203919	18051	62	3.00	-0.01	0.00	0.79
NH	1-Mar-14	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity With FairPoint Retail	0.13	0.06	203919	19455	260	12.00	-0.07	0.00	2.59
NH	1-Mar-14	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.13	0.00	204192	86	261	0.00	-0.13	0.00	1.26
NH	1-Mar-14	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.02	0.06	202869	3356	50	2.00	0.03	0.00	-1.62
NH	1-Mar-14	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	0.00	NA	11	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	0.00
NH	1-Mar-14	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	0.00	NA	73	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	0.00	NA	61	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	METRIC_MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	ST. DEV	Z SCORE
NH	1-Mar-14	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	22	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	NA	0.62	NA	4675	NA	29.00	0.62	0.00	
NH	1-Mar-14	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.00	0.29	9835	345	0	1.00	0.29	0.00	
NH	1-Mar-14	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital Services	No Standard	NA	0.87	NA	230	NA	2.00	0.87	0.00	
NH	1-Mar-14	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	0.00	0.28	642	18051	0	50.00	0.28	0.00	
NH	1-Mar-14	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.43	NA	19455	NA	84.00	0.43	0.00	
NH	1-Mar-14	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	0.00	0.67	9835	3436	0	23.00	0.67	0.00	
NH	1-Mar-14	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loops	No Standard	0.00	1.16	642	86	0	1.00	1.16	0.00	
NH	1-Mar-14	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loops	No Standard	0.00	0.83	642	3356	0	28.00	0.83	0.00	
NH	1-Mar-14	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	13.18	0.00	311	10	41	0.00	-13.18	0.00	0.68
NH	1-Mar-14	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with FP Retail	6.70	NA	1179	NA	79	NA	-6.70	0.00	
NH	1-Mar-14	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	8.05	4.29	1490	70	120	3.00	-3.77	0.00	0.91
NH	1-Mar-14	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	13.18	2.63	311	38	41	1.00	-10.55	0.00	1.76
NH	1-Mar-14	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity With FP Retail	6.70	0.00	1179	11	79	0.00	-6.70	0.00	0.08
NH	1-Mar-14	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Parity with FP Retail	8.05	NA	1490	NA	120	NA	-8.05	0.00	
NH	1-Mar-14	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with FP Retail	8.05	10.00	1490	20	120	2.00	1.95	0.00	-0.79
NH	1-Mar-14	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with FP Retail	10.09	0.00	109	1	11	0.00	-10.09	0.00	
NH	1-Mar-14	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with FP Retail	11.92	NA	151	NA	18	NA	-11.92	0.00	
NH	1-Mar-14	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	6.45	0.00	62	3	4	0.00	-6.45	0.00	
NH	1-Mar-14	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	10.09	9.09	109	11	11	1.00	-1.00	0.00	0.52
NH	1-Mar-14	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Residence	Parity With FP Retail	11.92	0.00	151	1	18	0.00	-11.92	0.00	
NH	1-Mar-14	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loops	Parity with FP Retail	6.45	NA	62	NA	4	NA	-6.45	0.00	
NH	1-Mar-14	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Parity with FP Retail	6.56	0.00	61	2	4	0.00	-6.56	0.00	
NH	1-Mar-14	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	5.79	3.45	777	29	45	1.00	-2.34	0.00	
NH	1-Mar-14	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital Services	No Standard	NA	50.00	NA	2	NA	1.00	50.00	0.00	
NH	1-Mar-14	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	100.00	NA	50	NA	50.00	100.00	0.00	
NH	1-Mar-14	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	100.00	NA	84	NA	84.00	100.00	0.00	
NH	1-Mar-14	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loops	No Standard	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Mar-14	AGGR	MR-3-03-3342	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loops	No Standard	NA	100.00	NA	28	NA	28.00	100.00	0.00	
NH	1-Mar-14	AGGR	MR-3-03-3343	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-3-03-3345	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	16.92	9.19	1748	11	29579	101.12	-7.73	19.56	1.66
NH	1-Mar-14	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	15.15	4.65	13	1	197	4.65	-10.49	24.67	
NH	1-Mar-14	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Parity with FP Retail	4.94	NA	175	NA	865	NA	-4.94	9.56	
NH	1-Mar-14	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital Services (ISDN)	Parity with FP Retail	42.49	NA	3	NA	127	NA	-42.49	65.06	
NH	1-Mar-14	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	17.68	7.77	1550	73	27411	567.10	-9.92	19.74	5.00
NH	1-Mar-14	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	16.92	10.57	1748	61	29579	644.82	-6.35	19.56	3.12
NH	1-Mar-14	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	15.15	NA	13	NA	197	NA	-15.15	24.67	
NH	1-Mar-14	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	Parity with FP Retail	4.94	3.83	175	33	865	126.27	-1.12	9.56	0.57
NH	1-Mar-14	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	20.14	NA	2	NA	40	NA	-20.14	19.76	
NH	1-Mar-14	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with FP Retail	11.81	8.36	309	10	3649	83.59	-3.45	19.03	0.47
NH	1-Mar-14	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with FP Retail	19.47	NA	1179	NA	22953	NA	-19.47	18.92	
NH	1-Mar-14	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	17.85	7.84	1488	70	26559	548.77	-10.01	19.20	5.00
NH	1-Mar-14	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity With FP Retail	11.81	11.26	309	38	3649	427.88	-0.55	19.03	0.08

ST	METRIC_MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	ST. DEV	Z SCORE
NH	1-Mar-14	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Residence	Parity With FP Retail	19.47	13.07	1179	11	22953	143.77	-6.40	18.92	1.31
NH	1-Mar-14	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	17.85	NA	1488	NA	26559	NA	-17.85	19.20	2.28
NH	1-Mar-14	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	17.85	10.11	1488	20	26559	202.16	-7.74	19.20	
NH	1-Mar-14	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with FP Retail	5.38	17.53	109	1	587	17.53	12.15	8.03	0.12
NH	1-Mar-14	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with FP Retail	15.83	NA	151	NA	2390	NA	-15.83	25.52	
NH	1-Mar-14	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	42.49	NA	3	NA	127	NA	-42.49	65.06	
NH	1-Mar-14	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	13.75	6.11	62	3	852	18.33	-7.64	29.84	
NH	1-Mar-14	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	5.38	4.83	109	11	587	53.13	-0.55	8.03	0.12
NH	1-Mar-14	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Parity With FP Retail	15.83	20.04	151	1	2390	20.04	4.21	25.52	
NH	1-Mar-14	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	13.75	NA	62	NA	852	NA	-13.75	29.84	
NH	1-Mar-14	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	13.95	2.18	61	2	851	4.36	-11.77	30.05	
NH	1-Mar-14	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	1.23
NH	1-Mar-14	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS	Parity with FP Retail	81.75	100.00	1748	11	1429	11.00	18.25	0.00	
NH	1-Mar-14	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	84.62	100.00	13	1	11	1.00	15.38	0.00	
NH	1-Mar-14	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	97.14	NA	175	NA	170	NA	-97.14	0.00	3.92
NH	1-Mar-14	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	66.67	NA	3	NA	2	NA	-66.67	0.00	
NH	1-Mar-14	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	80.97	97.26	1550	73	1255	71.00	16.29	0.00	
NH	1-Mar-14	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	81.75	96.72	1748	61	1429	59.00	14.97	0.00	
NH	1-Mar-14	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	84.62	NA	13	NA	11	NA	-84.62	0.00	0.39
NH	1-Mar-14	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	96.57	100.00	175	33	169	33.00	3.43	0.00	
NH	1-Mar-14	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	80.97	NA	1550	NA	1255	NA	-80.97	0.00	
NH	1-Mar-14	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	49.31	95.45	1087	22	536	21.00	46.14	0.00	
NH	1-Mar-14	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	-0.46
NH	1-Mar-14	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Business	Parity with FP Retail	41.71	42.86	199	7	83	3.00	1.15	0.00	-0.34
NH	1-Mar-14	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale POTS - Residence	Parity with FP Retail	76.39	NA	881	NA	673	NA	-76.39	0.00	
NH	1-Mar-14	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	100.00	NA	2	NA	2	NA	-100.00	0.00	
NH	1-Mar-14	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	41.71	42.86	199	21	83	9.00	1.15	0.00	0.05
NH	1-Mar-14	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	76.39	71.43	881	7	673	5.00	-4.96	0.00	
NH	1-Mar-14	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	100.00	50.00	2	2	2	1.00	-50.00	0.00	
NH	1-Mar-14	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	-0.59
NH	1-Mar-14	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Resale POTS - Business	Parity with FP Retail	26.63	28.57	199	7	53	2.00	1.94	0.00	
NH	1-Mar-14	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Residence	Parity with FP Retail	60.50	NA	881	NA	533	NA	-60.50	0.00	
NH	1-Mar-14	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	56.13	22.73	1003	44	563	10.00	-33.40	0.00	4.26
NH	1-Mar-14	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	26.63	33.33	199	21	53	7.00	6.70	0.00	
NH	1-Mar-14	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Residence	Parity with FP Retail	60.50	57.14	881	7	533	4.00	-3.36	0.00	
NH	1-Mar-14	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	54.17	NA	1080	NA	585	NA	-54.17	0.00	
NH	1-Mar-14	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	56.19	0.00	1002	1	563	0.00	-56.19	0.00	0.61
NH	1-Mar-14	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale POTS Business	Parity with FP Retail	4.52	0.00	199	7	9	0.00	-4.52	0.00	2.61
NH	1-Mar-14	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Residence	Parity with FP Retail	18.39	NA	881	NA	162	NA	-18.39	0.00	
NH	1-Mar-14	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	-0.69
NH	1-Mar-14	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	16.25	2.27	1003	44	163	1.00	-13.98	0.00	
NH	1-Mar-14	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE Platform Business	Parity With FP Retail	4.52	4.76	199	21	9	1.00	0.24	0.00	

ST	METRIC_MONTH	CLEC ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	ST. DEV	Z SCORE
NH	1-Mar-14	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE Platform Residence	Parity With FP Retail	18.39	0.00	881	7	162	0.00	-18.39	0.00	0.70
NH	1-Mar-14	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	0.00	0.00	2	2	0	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	16.25	NA	1003	NA	163	NA	-16.25	0.00	
NH	1-Mar-14	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	16.27	0.00	1002	1	163	0.00	-16.27	0.00	
NH	1-Mar-14	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	15.22	9.09	1748	11	266	1.00	-6.13	0.00	0.04
NH	1-Mar-14	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	15.96	0.00	188	1	30	0.00	-15.96	0.00	
NH	1-Mar-14	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	15.22	9.59	1748	73	266	7.00	-5.63	0.00	1.17
NH	1-Mar-14	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	15.22	13.11	1748	61	266	8.00	-2.10	0.00	0.23
NH	1-Mar-14	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	15.96	9.09	188	33	30	3.00	-6.87	0.00	0.73
NH	1-Mar-14	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loops	Parity with FP Retail	15.21	NA	1749	NA	266	NA	-15.21	0.00	
NH	1-Mar-14	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail	15.22	36.36	1748	22	266	8.00	21.15	0.00	-2.70
NH	1-Mar-14	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Mar-14	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	0.43	NA	235	NA	1.00	0.43	0.00	
NH	1-Mar-14	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Exception)	CLEC Trunks	See Guidelines	NA	60.00	NA	235	NA	141.00	60.00	0.00	
NH	1-Mar-14	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2)	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three (3)	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment Applications	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New Applications	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications not s	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications subje	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New Applications	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augment Applications - 45	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New Applications	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment Applications - 45	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New Applications	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augment Applications - 45	95% on time	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment Applications	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Applications	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	0.00	NA	0	NA	0.00	0.00	0.00	
NH	1-Mar-14	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days	NA	100.00	NA	240152	NA	240,152.00	100.00	0.00	
NH	1-Mar-14	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days	NA	100.00	NA	228	NA	228.00	100.00	0.00	
NH	1-Mar-14	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	95% within two (2) business days after receipt	NA	99.58	NA	710	NA	707.00	99.58	0.00	
NH	1-Mar-14	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After Ack	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	100.00	NA	995	NA	995.00	100.00	0.00	
NH	1-Mar-14	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	No Standard	NA	58.59	NA	1717	NA	1,006.00	58.59	0.00	
NH	1-Mar-14	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45 da	Resale & UNE combined	97.5% within 45 calendar days	NA	100.00	NA	2075	NA	2,075.00	100.00	0.00	
NH	1-Mar-14	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%	NA	98.43	NA	1561043	NA	1,536,515.66	98.43	0.00	
NH	1-Mar-14	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	Parity with FairPoint Retail	1.19	0.93	63473	4176	75577	3,894.00	-0.26	0.00	
NH	1-Mar-14	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	0.83	0.60	33582	1195	27865	712.00	-0.23	0.00	